

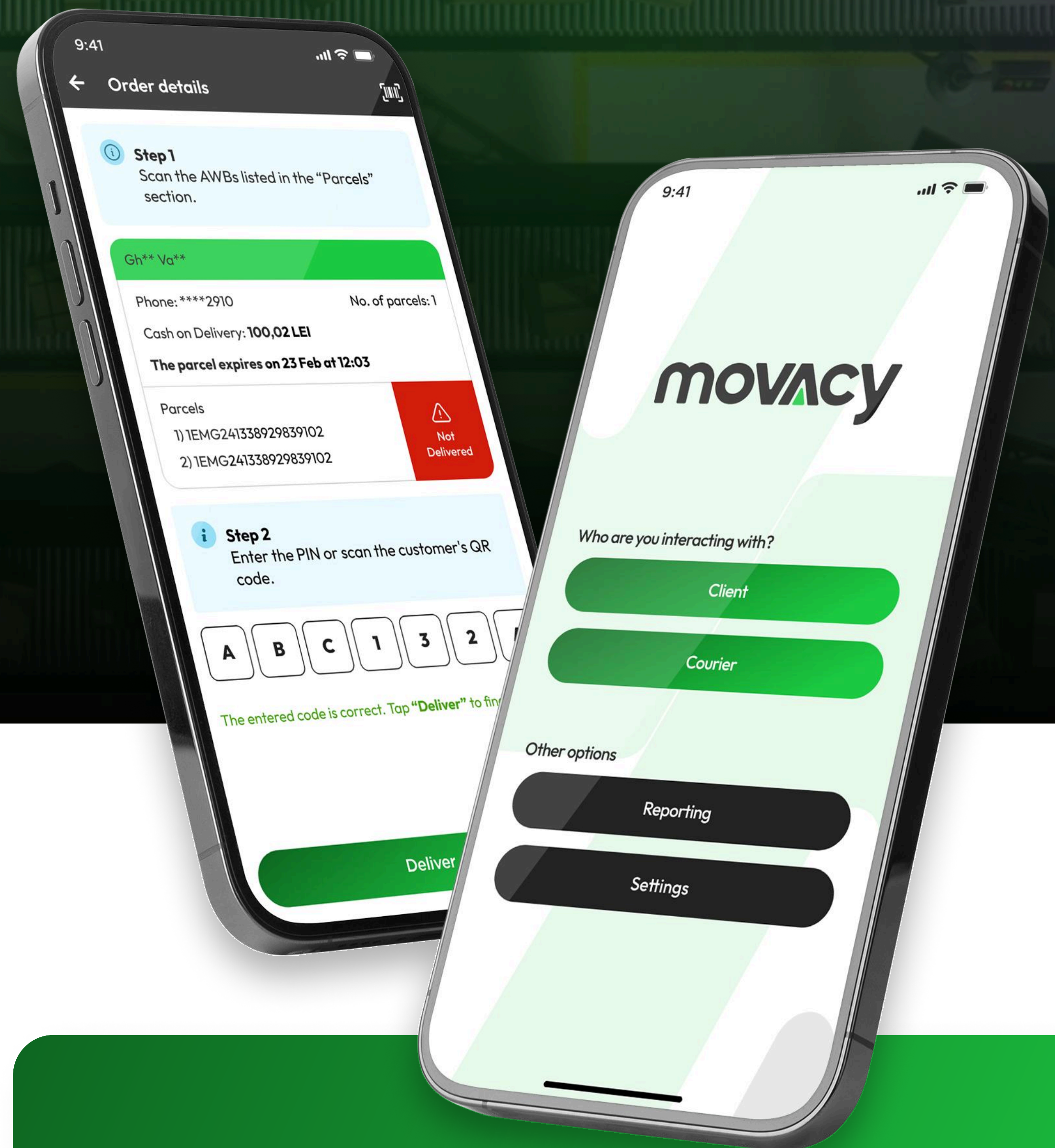
movacy by Zitec

PUDO Application

A powerful tool streamlining every step of parcel handling at retail and convenience stores, postal offices, shopping centers, or fuel-station points.

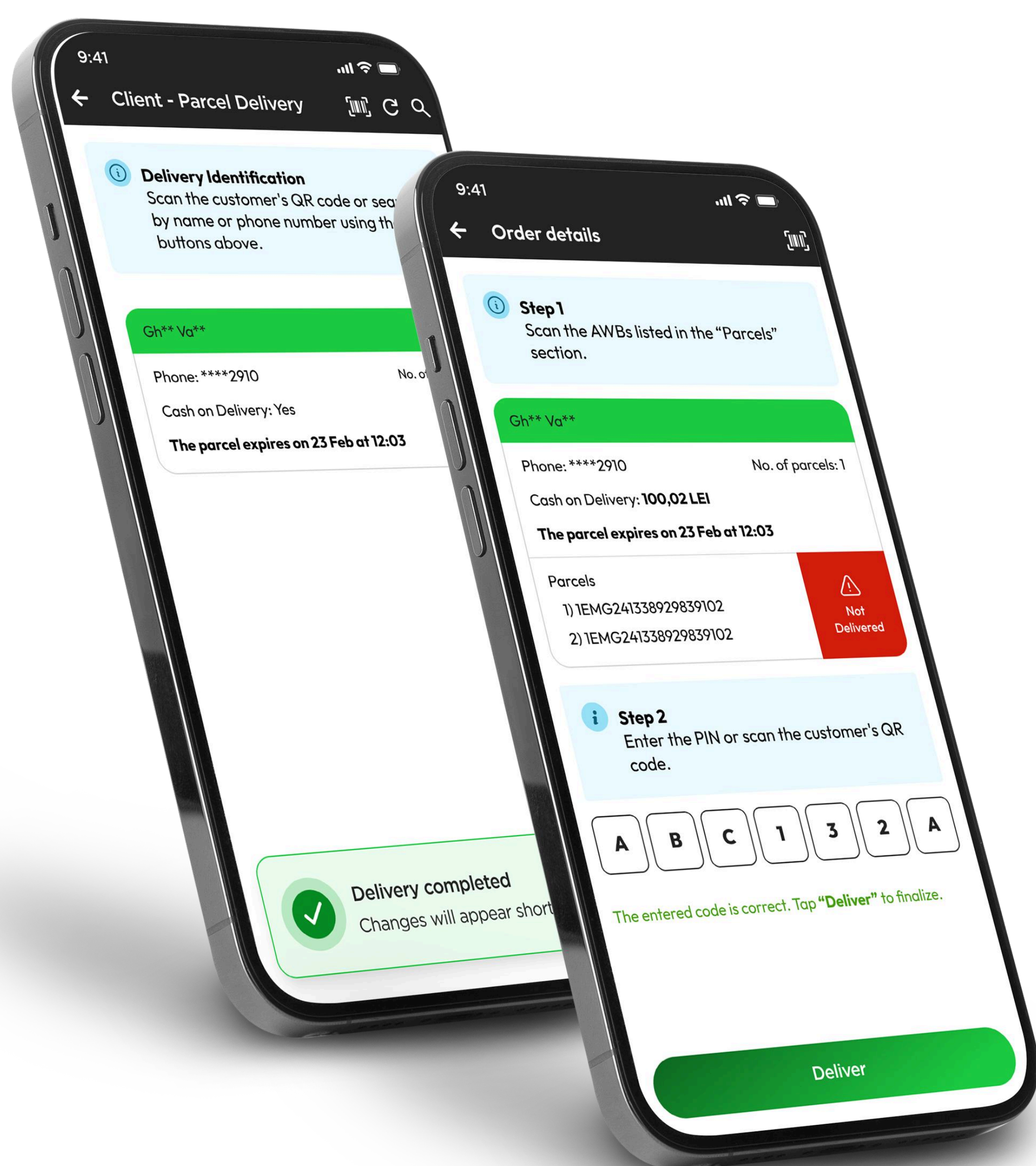
From seamless customer deliveries and secure courier drop-offs, to efficient returns and comprehensive dashboard reporting, the dedicated Movacy PUDO App empowers agents with real-time visibility, simple workflows, and fully customizable settings.

Experience faster handovers, improved accuracy, and complete traceability within a single solution. Whether you need to integrate with retail systems, logistics platforms, or customer service tools, Movacy offers the flexibility and scalability to support your business's growing needs.



The app features:

- A secure login system obtained with username, password and a strong reset password policy
- An intuitive interface for agents to assist customers with order pick-ups
- A dedicated courier interaction module for handing over or receiving parcels
- A reporting dashboard for tracking activities
- A settings section for customization and preferences



Parcel Delivery at PUDO Point

At the PUDO location, agents can easily manage daily deliveries with the app's real-time parcel list.

Process overview:

- Customer arrives at location
- The agent verifies their identity using provided personal details
- The parcel is scanned and the PIN code (sent to the recipient) is entered
- The order is delivered, with payment accepted by cash or card
- A receipt can be printed on the spot for added convenience

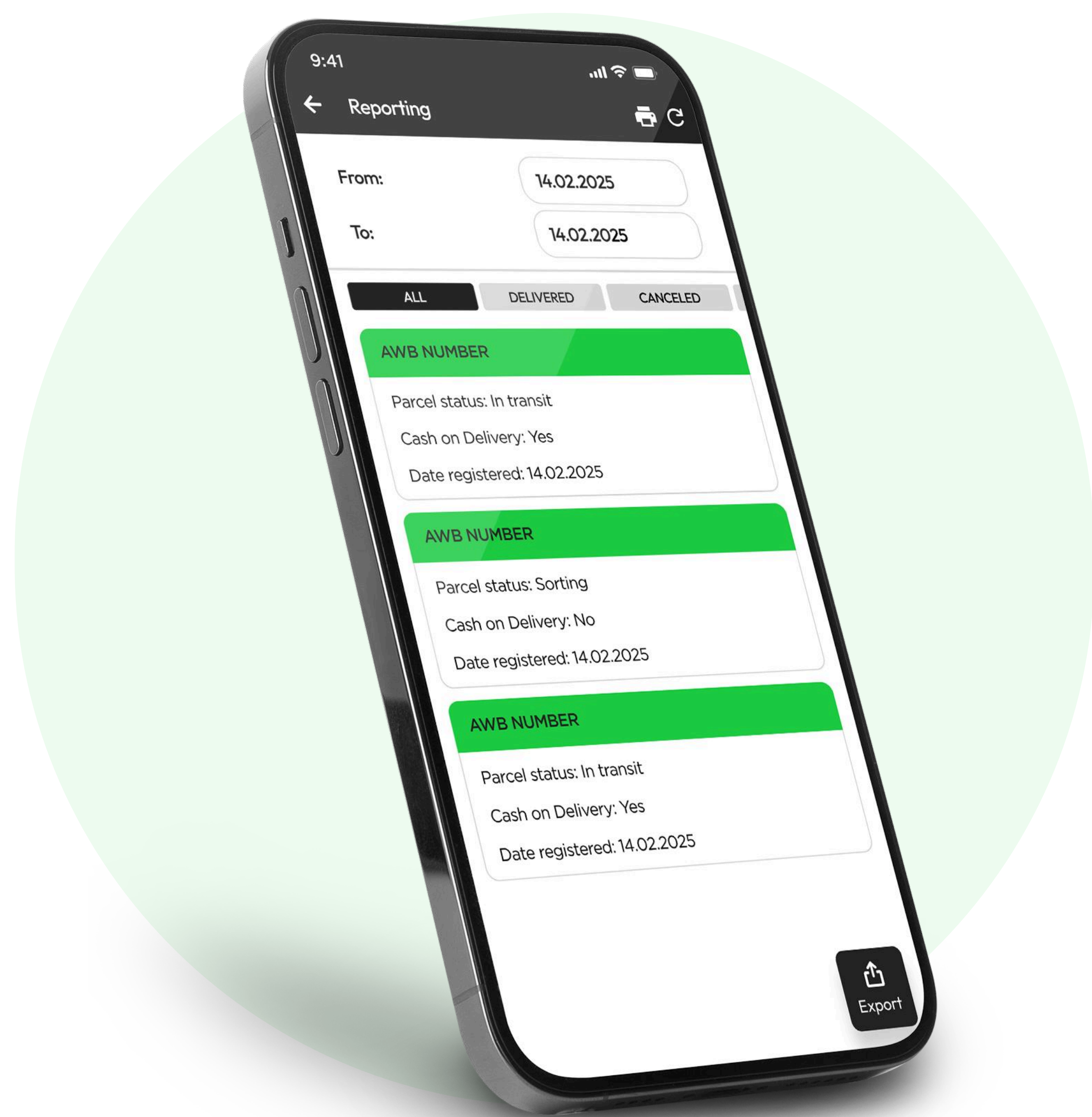
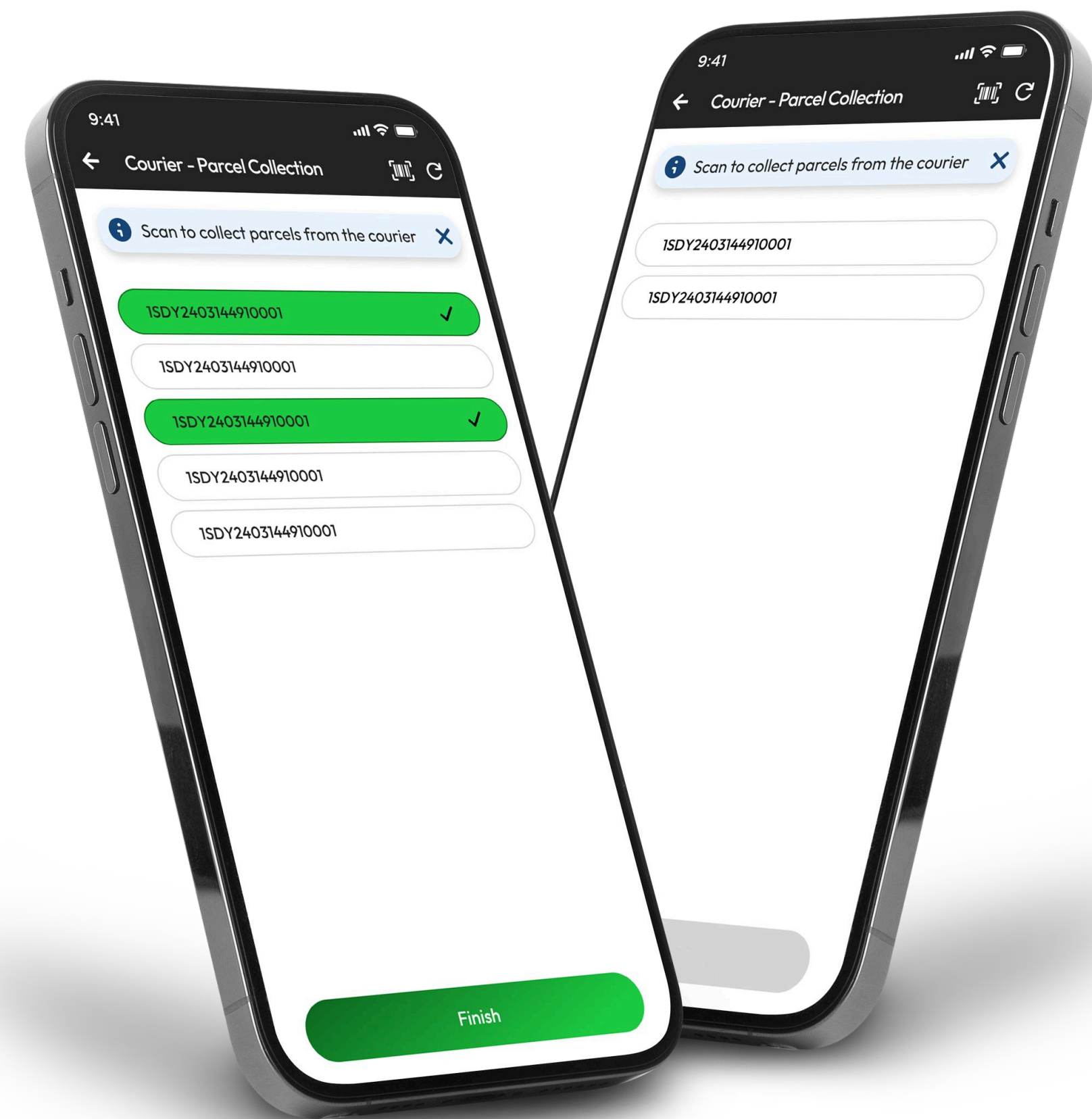
This flow ensures a smooth, secure, and efficient handover process.

Parcel Pickup from Courier

The app enables PUDO agents to view, in real time, the list of parcels scheduled for drop-off on the current day.

Process overview:

- The courier arrives at the PUDO location and hands over the parcels to the agent.
- The agent scans each parcel using the Movacy PUDO app, confirming successful registration by displaying a green "Scanned" message for each item.



PUDO Dashboard

The intuitive dashboard gives agents full visibility and control over parcel flows.

- **AWB tracking** - View all AWBs (tracking numbers) that have passed through, or are currently held at the PUDO point.
- **Customizable time range** - On first access, the dashboard defaults to the current day's history, with the option to adjust the date and time interval.
- **Export & email** - Easily export the displayed history and send it to any email address for reporting or audit purposes.

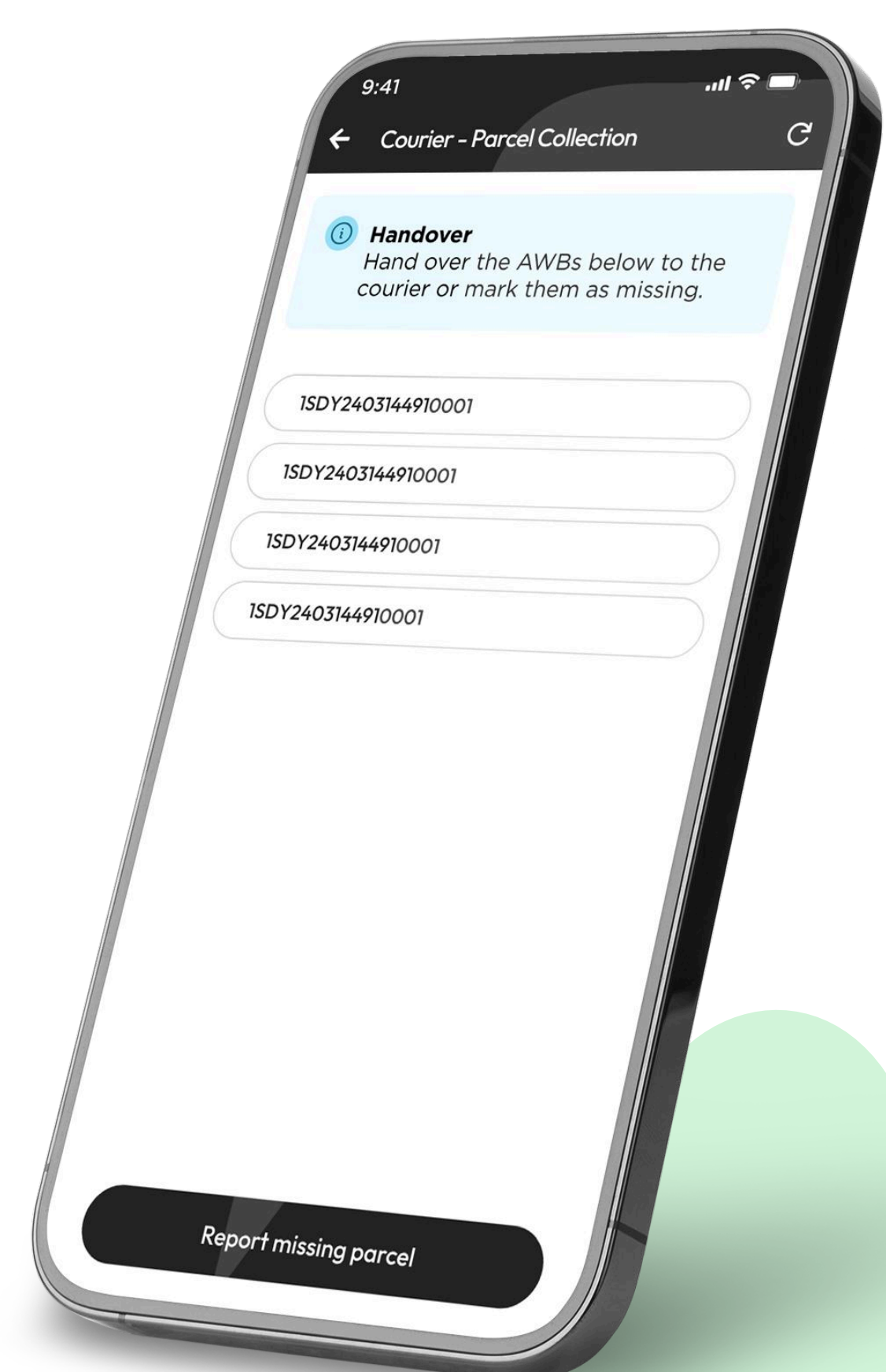
Parcel Handover to Courier

The app helps return expired, returned, and refused parcels from the PUDO agent to the courier.

Process overview:

- Returning parcels to the courier when they arrive at the PUDO location
- Scanning each parcel upon handover, which automatically removes it from the app
- Ensuring the agent is left with no pending parcels in the system

If a parcel is lost for any reason, the agent can report the issue directly within the app.



Settings Page Features

- **Language switch** - Users can seamlessly toggle between supported languages via a simple selection menu, with an instant confirmation prompt.
- **Logout function** - One-tap logout returns users to the login screen and securely clears all local data (tokens, AWB details, etc.).

Movacy Courier App Integration

The Movacy courier app provides comprehensive tools for managing PUDO deliveries.

Process overview:

- **Route overview** - Couriers can view all PUDO points assigned to their route.
- **Warehouse scanning** - At the depot, couriers scan parcels destined for PUDO delivery to register them in the system.
- **In-transit inventory** - A live list shows every parcel currently in the courier's custody.
- **PUDO pickup tasks** - For each PUDO stop, couriers can see which parcels need to be collected, categorized as:
 - Expired orders
 - Returned orders
 - First-mile shipments
 - C2C transfers
- **Performance statistics** - The app displays key metrics, including the number of parcels to pick up and to load at each PUDO location.

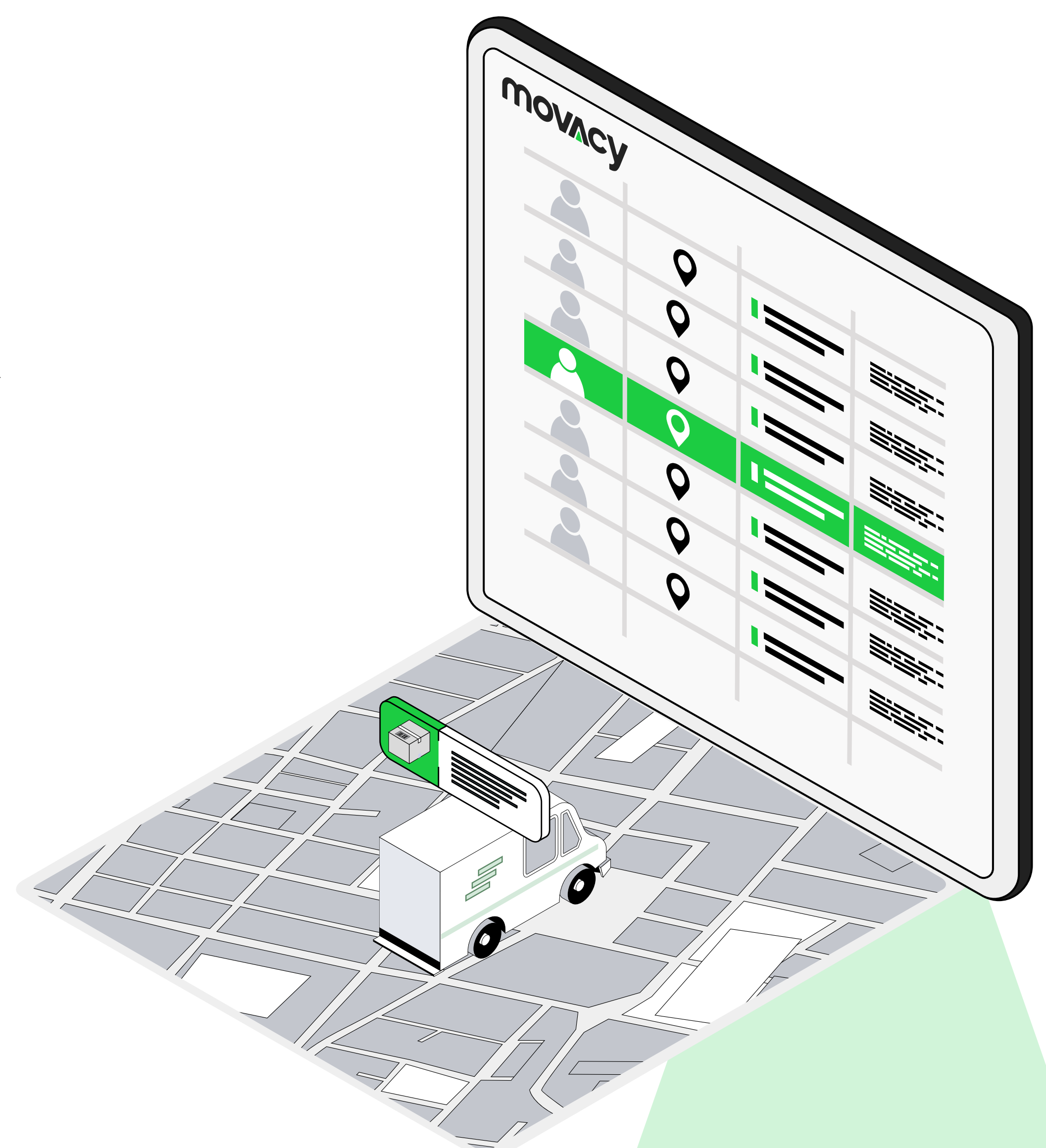
This functionality ensures couriers have full visibility and control over all PUDO-related parcel movements.



My Parcel Integration

The PUDO mobile app is fully integrated with the My Parcel mobile ecosystem, enabling a seamless end-to-end experience:

- **Real-time tracking** - Recipients can track any parcel scheduled for delivery to a PUDO point directly within their app.
- **Flexible delivery management** - Users may change their current delivery option at any time, switching between home delivery, locker pickup, or a PUDO location.
- **Easy redirection** - Parcels can be re-routed to any PUDO point of the user's choice, all with just a few taps.
- **Cash-on-delivery payment** - Customers can pay for COD parcels upon PUDO pickup, just as they do when collecting from a locker.



Parcel Engine Integration

The Movacy central system, Parcel Engine, handles all PUDO location and subcontractor data, shipping rules, and routing logic:

PUDO location definitions

- Create or bulk-import PUDO sites directly into Movacy Parcel Engine
- Manage location metadata (address, hours, contact info)

Subcontractor management

- Define legal entities (“subcontractors”) that operate individual PUDO points
- Bulk-import subcontractor records for rapid onboarding

API exposure to Sellers

- Publish the full list of active PUDO locations via a secure API
- Sellers automatically retrieve up-to-date pickup options when generating AWBs

AWB synchronization

- When an AWB is issued, Parcel Engine ingests the order details and syncs them across all PUDO, courier, and recipient apps

Route & rate configuration

- Define courier routes for PUDO deliveries and pickups
- Set PUDO service tariff bands (pricing tiers based on zone, weight, or volume)

Expiration & inventory controls

- Automatically calculate parcel expiry dates once items arrive at a PUDO
- Maintain live inventory of all parcels loaded into each PUDO location

This centralized framework ensures consistent data, seamless integration, and full visibility for every stakeholder in the PUDO network.

Technology delivered

Movacy is an advanced software solution designed to help courier and postal service organizations optimize their operations at every level. The platform enables intelligent management of delivery fleets, geographic zones, logistics networks, including lockers and PUDO points, shippers, couriers and delivery routes.

Additionally, it automates essential processes such as first-mile allocation, last-mile routing, sorting, and consolidation, enhancing efficiency and ensuring seamless scalability.

Movacy is redefining logistics through an advanced technology ecosystem, providing complete control over operational processes, reducing delivery times, and significantly improving the customer experience.

Developed by Zitec, a trusted partner in digital transformation with over 21 years of experience in enabling digital transformation with an impact, Movacy empowers businesses with cutting-edge solutions for the future of logistics.

Find out more at movacy.com.